

## DRYSPACE™ WARRANTY

### 25-Year Limited Residential

**Statement of Warranty:** This warranty is given to either (1) the original purchaser or (2) the owner(s) of the property at the time of installation, if different from the original purchaser (collectively hereinafter "Purchaser"), of TimberTech® DrySpace™ Under-Deck Drainage System (hereinafter "the Product") manufactured by The AZEK Company LLC (hereinafter "Manufacturer").

Except as set forth in the exclusions, limitations and restrictions set forth below, Manufacturer warrants that for a period of twenty-five (25) years, the Product will, from the date of the original purchase, be free from material defects in workmanship and materials that (1) occur as a direct result of the manufacturing process, (2) occur under normal use and service, (3) occur during the warranty period and (4) result in splitting, splintering, blistering, peeling, flaking, cracking, rotting or structural damage from termites or fungal decay.

Exclusions from Warranty Coverage: Manufacturer does not warrant against, is not responsible for, and no implied warranty shall be deemed to cover, any product failure, product malfunction, or damages attributable to: (1) improper installation of the Product and/or failure to abide by the Manufacturer's installation guidelines; (2) use of the Product beyond normal use, or in an application not recommended by the Manufacturer's installation guidelines and/or local building codes; (3) movement, distortion, collapse or settling of the ground or the supporting structure on which the Product is installed; (4) any act of God (such as flooding, hurricane, earthquake, lightning, etc.), environmental condition (such as air pollution, mold, mildew, etc.); (5) variations or changes in color of Product; (6) normal weathering of surfaces; (7) improper handling, storage, abuse or neglect of the Product by Purchaser or third parties; (8) exposure to, or direct or indirect contact with extreme heat sources including reflected sunlight from low-emissivity (Low-E) glass which may damage the surface of the Product and/or cause the Product to fade; (9) fabrication or remanufacturing by third parties; (10) any fasteners not supplied by Manufacturer; (11) minor dripping from the Product or (12) improper application of paint or other surface chemicals not recommended by the Manufacturer in writing.

Purchaser is solely responsible for determining the effectiveness, fitness, suitability and safety of the Product in connection with its use in any particular application.

Obtaining Warranty Performance: If Purchaser discovers a defect in the Product covered under this Limited Warranty during the applicable warranty period, Purchaser must, within thirty (30) days from the discovery of the alleged defect, but no later than the end of the applicable warranty period, notify Manufacturer using TimberTech's online warranty claim form process available at <http://TimberTech.com/warranty/warranty-claims-center>. Alternatively, Purchaser may submit a claim by contacting the Manufacturer in writing, at the following address:

TimberTech  
894 Prairie Avenue  
Wilmington, Ohio 45177  
Attn: Claims Department

Purchaser must include in this notification proof of purchase and a statement explaining the defect. Manufacturer may request additional information. It is a further condition of this Warranty that the Manufacturer will, within a reasonable period of its receipt of such notice, be permitted to inspect the claimed defect. After reviewing all information, Manufacturer will make a determination regarding the validity of such claim. If Manufacturer determines Purchaser's claim is valid, Manufacturer will, at its option, either replace the defective Product or refund the portion of the purchase price paid by Purchaser for such defective Product (not including the cost of its initial installation).

The Manufacturer will not be liable for labor and/or removal costs connected with the claim. Replacement material will be provided that is as close as possible in color, design and quality as the replaced material, but Manufacturer does not guarantee an exact match as colors and design may change. In the event of repair or replacement, the original warranty shall apply to the repaired or replaced portion of the Product and will extend for the balance of the warranty period in effect at the time the material proved defective.

This warranty is effective for consumer purchases made on or after January 1, 2019

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