

***AZEK Building Products  
Technical Bulletin #060310  
Effects of Excessive and Unusual Heat Sources on AZEK Products***

***AZEK® Technical Bulletin: Effects of Excessive  
and Unusual Heat Sources***

Please be aware that excessive heat build on the surface of AZEK products from external sources such as but not limited to fire or reflection of sunlight from energy efficient window products can potentially lead to damage. For example, sunlight which may be reflected by low-emissivity (Low-E) glass can potentially lead to damage of exterior building products including AZEK Deck and AZEK Porch products due to extreme elevation of surface temperatures which far exceed that of normal exposure of the same materials to direct sunlight. Possible damage by such reflected concentrated light may include melting, sagging, warping distortion, surface discoloration, increased expansion or contraction, and unusual weathering. For additional information, see [www.vinylsiding.org/aboutsiding/cleanmain/maintenance](http://www.vinylsiding.org/aboutsiding/cleanmain/maintenance).

Current or potential AZEK customers who are concerned about the potential damage caused by Low-E glass should contact the manufacturer of the product which contains the Low-E glass for suggestions on reducing or eliminating the possible effects of the reflected sunlight.

Please contact AZEK Customer Service Department with any additional questions or concerns at: [customerservicedeck@azek.com](mailto:customerservicedeck@azek.com) or toll free at: 1 (877) ASK-AZEK (1-877-275-2935).



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