



Troubleshooting —— Guide ——



1. Entire system will not operate

A. Check the 120-volt outlet to ensure you have power to the transformer.

Ex: Plug in another item (Phone charger, Hair dryer, etc...)

If the item will not operate, then no power is coming to the outlet.

If no power - check the ground fault interrupter (GFI). (IMAGE 1)

The **GFI** can be located either where the transformer is plugged in or somewhere on the same circuit.

If there is power - Check or reset the button on **GFI** to restore power.

B. Check or reset the circuit breaker on

transformer (IMAGE 2) using reset button. (IMAGE 3)



2. System does not come on or off

Steps to attempt after step 1.

- A. Ensure transformer is plugged in.
- **B.** Check timer settings.

The timer dial is located on the bottom right. (IMAGE 3)

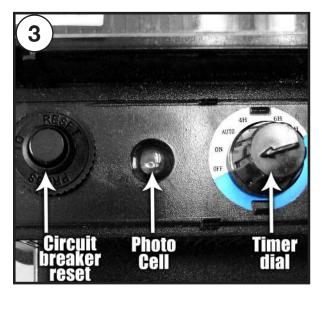
The knob has an arrow that points to the desired setting.

ON - Leaves system running all the time.

OFF - Leaves system off all the time.

AUTO - Uses photo cell (**IMAGE 3**). Turns lights on when it gets dark and turns them off when the sun comes up.

4H, **6H**, **8H** - Uses photo cell to turn lights on and will turn them off in a set number of hours (4 hours, 6 hours, 8 hours).



3. Check Transformer

Steps to attempt after steps 1 and 2.

A. Move timer dial to the ON position. If the lights come on, move the timer to AUTO position. Use finger to cover photo cell for 10 seconds. If the lights come on, the transformer is still functioning. If the lights do not come on in either situation the transformer or photo cell may be damaged so call you TimberTech service professional to help with replacement.

4. Circuit breaker on transformer continues to trip

You have reset the circuit breaker and it continues to trip.

A. This is usually a sign of damage. Circuit breakers are safety mechanisms in place to prevent electrical fire. Immediately turn off transformer and call your TimberTech service professional.

Although extremely rare, electrical malfunctions can occur in your system. If you notice any of the following malfunctions:

- A recurring problem with blowing fuses or tripping circuit breakers
 - Experiencing a tingle when you touch any part of the system
 - Discoloration of wall outlets
- A burning smell or unusual odor coming from the lights, transformer or wiring
 - Flickerina lights